



Apple Laser Set Ltd
pre-press



AGFA

APOGEE X



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FTP Information

Apple Laser Set allows their customers to transfer files using *File Transfer Protocol (FTP)*. Using FTP is more efficient & faster than email, allows immediate confirmation that files have been safely transferred and allows for much larger file sizes than email.

If you want to transfer files by FTP, please contact Apple Laser Set to request a username and password, which will give you access to your own private file transfer area.

FTP Clients

To use FTP, you will require an FTP Client application. There are many suitable applications around that will provide this capability, but some are better than others, some are free, some contain spyware or adware and the better ones often require some sort of payment.

Choosing a suitable FTP client may involve a bit of research and it's a good idea to ask your colleagues for recommendations. Popular choices for Windows include FTP Voyager, WS-FTP and even Internet Explorer is capable of limited FTP capabilities. On Mac OS X, you will find choices such as Transmit and Fetch. Some FTP clients, such as FTP Voyager, support extra features such as built-in compression and resuming of failed transfers from the point of failure.

Connecting

To connect to our FTP server, you will need to specify our FTP address:

`als.myftp.biz`

Some FTP clients, such as Internet Explorer, may require you to prefix the address:

`ftp://als.myftp.biz`

We do not allow anonymous access, so you must then enter your username and password. Different FTP clients may allow this in various ways, such as either requiring you to specify the username and password *before* connecting or prompting you *after* connecting. Your file transfer area will then be shown. It may initially be empty, but you can then create folders, etc.

Large files or Mac files

We highly recommend that you Stuff or Zip large files, particularly Mac files as they will lose their resources/icons when transferred using FTP. Popular compression utility choices are WinZip and Stuffit on Windows, or Stuffit on Mac.

Connection Problems

The vast majority of connection problems are caused by firewalls at the client end (that's you!), so please check your firewall settings carefully. Some FTP clients, particularly Internet Explorer, give generalised messages that don't really indicate where the problem is.

If you continue to have problems connecting, make an *exact* note of the message or print a copy of the connection window. We can then check both the message and our FTP logs to determine where the problem is.

